

Finance and Performance Scrutiny Sub-Committee

Held at:	Council Chamber - Civic Centre, Folkestone.
Date	Tuesday, 7 March 2023.
Present	Councillors Peter Gane, Connor McConville (Chairman), Patricia Rolfe and Rebecca Shoob.
Apologies for Absence	None.
Officers Present:	James Clapson (Case Officer (Committee)), Gavin Edwards (Performance and Improvement Specialist), Jonathan Hicks (Performance Specialist (Business Insight Manager)), Lydia Morrison (Interim S151 Officer) and Charlotte Spendley (Director of Corporate Services).
Others Present:	Councillor David Monk.

1. **Declarations of interest**

There were no declarations of interest.

2. **2022-23 Quarter 3 Performance Report**

Mr Edwards introduced the report that provided an update on the Council's performance for the third quarter of the year covering 1 October 2022 to 31 December 2022. The report enabled the Council to assess progress against the approved key performance indicators arising from the Council's new Corporate Action Plan. Mr Edwards and Mr Hicks then responded to questions from the Sub-Committee.

During consideration of the item the following points were noted:

- Members were concerned that there were still delays in reporting data breaches to the Information Commissioner's Officer.
- For the week commencing 27 February 2023 there were five homeless individuals.
- The potential for falling leaves to impact on the Council's ability to keep the streets free of litter could have been foreseen.
- The Economic Development team should engage with more businesses to get a wider range of input into the policy framework.

- It was good that the program to install electric charging points in car parks was almost complete.
- The clearance of fly tipping within a day of reporting was very good.
- The low-cost home ownership target was expected to be met by the end of the year.
- It would be good if the Council aimed to determine all planning applications within the statutory period; however, a KPI must be attainable, and the time taken to determine an application was not always within the Council's control.
- Currently recycling rates included garden waste when they were reported. It would be more meaningful to report the rates without garden waste, as this figure would not be influenced by changes in seasonal garden waste collections.
- The Council used bed and breakfast accommodation to help house rough sleepers temporarily. Currently there were five households in B&B accommodation.
- Members offered thanks for the report, the inclusion of background information provided context and answered many of the questions that would have been raised at the Sub-Committee meeting.

Proposed by Councillor McConville
Seconded by Councillor Gane; and

RESOLVED:

That the Sub-Committee note report C/22/96 and the performance information for 2022-23 quarter three in appendix 1.

That the Sub-Committee recommend Cabinet requests a briefing note to give assurance that improvements are taking place regarding the reporting of data breaches. The briefing note should detail the type of training offered, which departments would receive the training, and whether the training would be given by an internal or external provider.

(Voting figures: 4 for, 0 against, 0 abstentions).